

# Trauma Professionals Association of California General Membership Meeting October 17, 2025

## **MEDICAL CENTER**

Jennifer FitzGerald BSN, MS, ACNP-BC
Trauma Program Director
UC Davis Health



## **Dual Verification**

- UCD Health Trauma Program, Level I Adult and Level I Peds
  - 8,334 Total Trauma Patients in 2024
  - 4,124 Adult Admissions in 2024
  - 627 Peds Admissions in 2024
- Two separate verifications occurring simultaneously.
- 1 of 34 institutions in the US that are set up as dual level 1s.
- Both programs were re-verified for three years.



# Pre-visit Organization

- Circulate the site visit dates early to everyone that might need to come.
  - Hold the date calendar invites.
- Early communication with the reviewers.
- Frequent reminders to liaisons, faculty, leadership.
- Frequent meetings with your program team.
- Frequent meetings with your IT and support teams.
- Constant review of the 2022 Standards and how they are being met.

*items in black are what we have. * items in green are what the PRQ asks for. *items in blue are what is in process. *Items in red need work.										
Standard #	Standard Name	Туре	1-2 wks before site visit send to:	Comments:	Have info	Draft Completed	Sent to TMDs	Received from TMDs	Peds ready for upload	Adults ready for upload
				PRQ: 1. Upload attendance records or meeting minutes demonstrating trauma surgeon participation (and orthopaedic surgeon participation for LI and PTCI) in disaster committee meetings over the course of the Reporting Period. 2. Upload your hospital's disaster plan that includes a surgical response and the following elements of orthopaedic trauma care: definition of critical personnel requirements and means of contact, initial triage of orthopaedic patients, and coordination of secondary procedures. 3. Enter the dates and nature of drills or activations						



# PRQ Tricks That Worked For Us:

Start uploading documents into the PRQ earlier than you think you need to.

Utilize the documents section for uploading additional information, reference it in the associated PRQ section, and follow up with emails to the reviewers.





## PRQ Tricks That Worked For Us:

- Create PRQ folders for each standard.
  - Around 110 folders
  - Around 1,500 files
  - More documents that made up the files than I wanted to
  - The documents we uploaded in the PRQ folders were w PRQ for the reviewers.



2.10 and 2.11 TPM Roles and Re

2.10.3 FitzGerald CE.pdf

2.10.4 FitzGerald Appointment I

0.0 Additional documents	3/7/2025 7:35 AM	File folder
0.1 Summary - Weaknesses	4/16/2025 7:43 AM	File folder
1.1 Admin Commitment	9/15/2024 3:10 PM	File folder
1.2 Research Suppot	9/15/2024 3:10 PM	File folder
2.1 State and Regional Involvement	9/15/2024 3:10 PM	File folder
2.2 Hospital Regional Disaster Committee	9/15/2024 3:11 PM	File folder
2.3 Disaster Management Planning	3/1/2025 10:17 AM	File folder
2.4 Level 1 Adult Pt Volume	9/15/2024 3:11 PM	File folder
2.5 Level 1 Peds Pt Vol	9/18/2024 10:21 AM	File folder
2.6 Adults Centers admitting Peds Pts	9/15/2024 3:11 PM	File folder
2.7 Trauma Multi Disc PIPS Committee	9/15/2024 3:11 PM	File folder
2.8 TMD Requirements	9/15/2024 3:11 PM	File folder
2.9 TMD Responsibility and Authority	9/15/2024 3:12 PM	File folder
2.10 TPM Requirements	9/15/2024 3:12 PM	File folder
2.11 TPM Responsibilities and Reporting	9/15/2024 3:12 PM	File folder
2.12 Injury Prevention Program	9/15/2024 3:12 PM	File folder
2.13 Organ Procurement Program	9/15/2024 3:12 PM	File folder
2.14 Child Life Program	2/17/2025 10:10 AM	File folder
3.1 OR Availability	9/15/2024 3:12 PM	File folder
3.2 Additional OR	9/15/2024 3:12 PM	File folder
3.3 OR for Ortho Trauma Care	9/15/2024 3:13 PM	File folder
3.4 Blood Products	9/15/2024 3:13 PM	File folder
3.5 Medical Imaging	4/3/2025 12:03 PM	File folder
3.6 Remote Access to Radiographic Imag	4/4/2025 7:23 AM	File folder





# Chart Selection/Prep:

- Working documents for everyone to make edits and comments on.
- Working spreadsheet to track all charts reviewed for possible selection.
- Multiple layers of review prior to selection.
- Reviewers have lead reviewer divide the charts by reviewer for you ahead of time.





#### Pre-Review Call:

Brief introductions

Ensure Share Point Access, or virtual platform of your choice, worked for all reviewers

Our vision of how the visit would go

Special requests from the reviewers



The Visit:

Room set up days in advance if possible.

Test runs of IT.

Get there early.

Journals.

Snacks, meals.

Have IT with you to troubleshoot.

Be prepared to have your team run extra reports if the reviewers ask for them.





## Tour

Do practice runs before the site visit.

Multiple WOWs.

Bounce from one area to the next instead of walking.

Questions we got on the tour.





# Other Things the Reviewers Wanted

Peds: Reviewers emailed questions during chart review period prior to site visit.

Adults: Reviewers asked for data organized in a different way at the end of the first day and additional data.



# Suggestions from the Reviewers

#### Adults:

- Increase frequency of our multi disc meetings.
- Better document the timeline of review for all the things we do outside of the meetings.

#### Peds:

 Update the decon protocol during an MCI to include how we ensure family unity and prevent hypothermia.





### After the Visit

- Post Site Visit
  - Immediately Post Site Visit stayed in the same room, lunch, de-stress, debrief for a bit, home early.
  - Formal debrief meeting with the team 1-2 weeks later.
  - Formal debrief with IT and admin support.
  - Set up for the next one.
  - Most importantly...









