

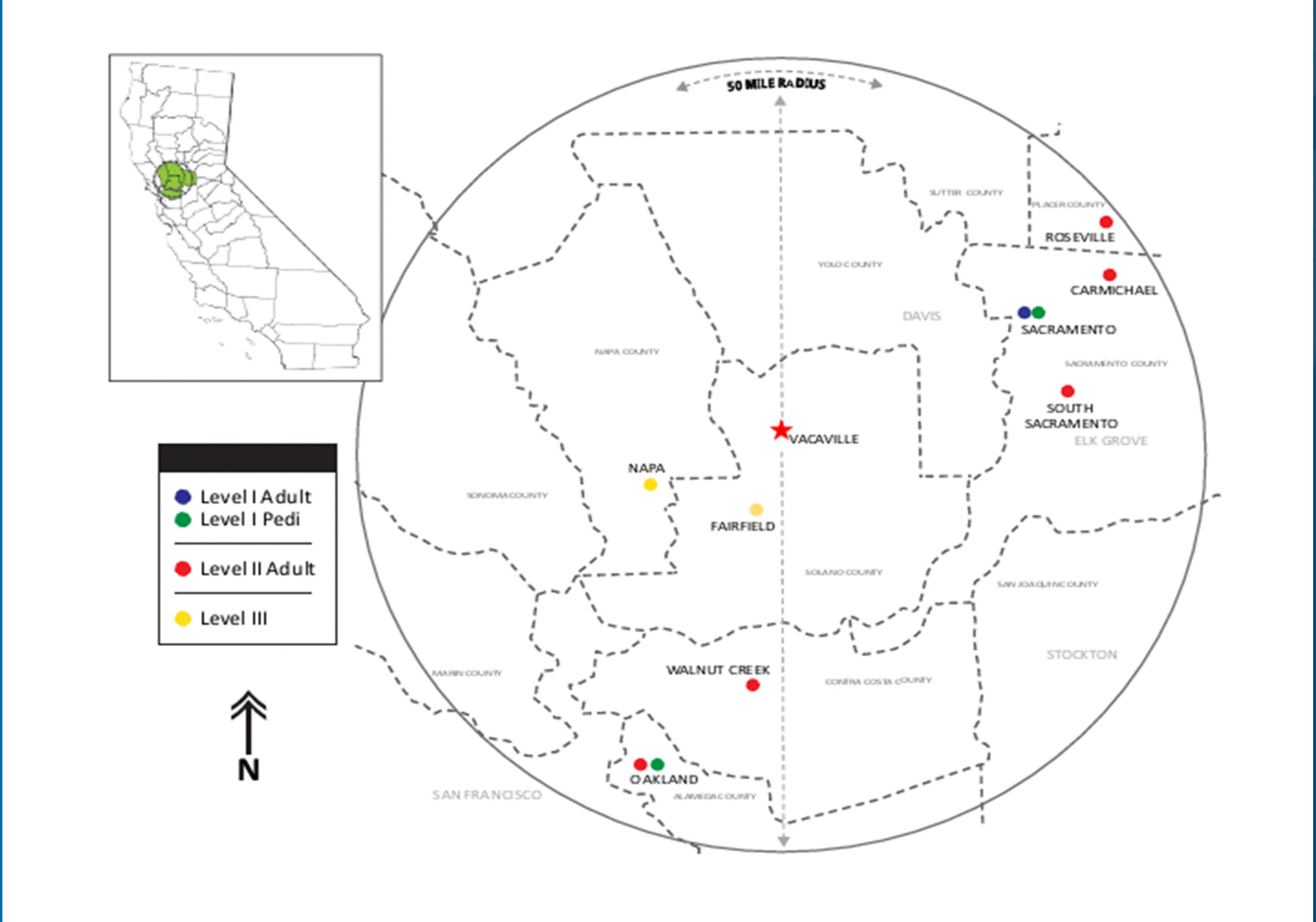
Data and Diamonds: A TQIP Benchmark Report Tale

Amy Brammer MSN RN TCRN TNS CEN CAISS CSTR NHDP-BC
Trauma Program Director
Kaiser Permanente Vacaville Medical Center
amy.l.brammer@kp.org
TMAC Meeting 3 29 2024



Kaiser Permanente Vacaville Medical Center

KPVAC Catchment Area





Sometimes it's easy

From: Annelyn V Ison <Annelyn.Ison@kp.org>
Sent: Thursday, February 8, 2024 11:36 AM
To: Amy L Brammer <Amy.L.Brammer@kp.org>; Amenah K Carter <Amenah.K.Carter@kp.org>
Subject: RE: Flags

Fixed and validated.

Annelyn Ison
Data Management & Entry Analyst
Trauma Registrar
Kaiser Permanente Vacaville Medical Center
Level II Trauma Center
Office: (707) 624-1707 | Fax: (707) 624-1701 | Email: annelyn.ison@kp.org

 AMERICAN COLLEGE OF SURGEONS
Verified Trauma Center

NOTICE TO RECIPIENT: If you are not the intended recipient of this e-mail, you are prohibited from sharing, copying, or o

From: Amy L Brammer <Amy.L.Brammer@kp.org>
Sent: Thursday, February 8, 2024 11:32 AM
To: Amenah K Carter <Amenah.K.Carter@kp.org>; Annelyn V Ison <Annelyn.Ison@kp.org>
Subject: Flags

Submission Id	65c529d147000f00b9a286a3
File Name	4Q2023NTDS.XML
Facility Id	CA0032
Facility Name	Kaiser Foundation Hospital-Vacaville, CA
Submission Date	2024-02-08 11:26:45 (US/Pacific)
Submitting User	Amy Brammer
Status	Success

Records Total	201
Records Added	0
Records Updated	201
Record Loading Error Count	0
Validation Message Count	4



Image Source: Bing creative commons license

Sometimes



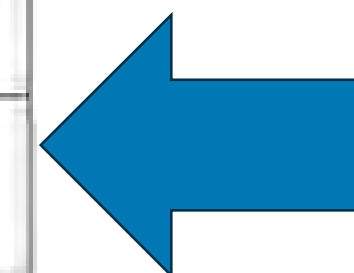
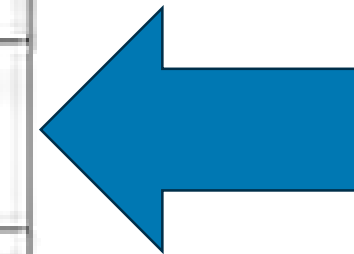
Image Source: Bing creative commons license

TQIP Data Quality Report Filters

Data Quality Filter
More than 10% patients with an unknown Sex
Atypical percentage of records meeting the TQIP Patient Inclusion Criteria (Mean $\pm$ 2 STD (95%))
Atypical percentage of records reported with Major Hospital Events (Adults <1% or >15%; Pediatrics >4%; Level III >7%)
More than 10% of patients with an unknown BMI (Adult and Level III Centers ONLY)
More than 10% of patients with an unknown Initial ED/hospital Temperature
More than 10% of patients with an unknown Length of Stay (LOS)
More than 10% of patients with an unknown Initial ED/hospital Systolic Blood Pressure (SBP)
More than 10% of patients with an unknown Initial ED/hospital Pulse
More than 10% of patients with an unknown Initial ED/hospital GCS Motor
More than 10% of patients with an unknown Pre-hospital Cardiac Arrest (Level III Centers ONLY)
More than 10% of patients with an unknown Pre-Existing Conditions
More than 1% of patients with an unknown Hospital Events

TQIP Data Quality Report Filters

Data Quality Filter
More than 10% patients with an unknown Sex
Atypical percentage of records meeting the TQIP Patient Inclusion Criteria (Mean +/-2 STD (95%))
Atypical percentage of records reported with Major Hospital Events (Adults <1% or >15%; Pediatrics >4%; Level III >7%)
More than 10% of patients with an unknown BMI (Adult and Level III Centers ONLY)
More than 10% of patients with an unknown Initial ED/hospital Temperature
More than 10% of patients with an unknown Length of Stay (LOS)
More than 10% of patients with an unknown Initial ED/hospital Systolic Blood Pressure (SBP)
More than 10% of patients with an unknown Initial ED/hospital Pulse
More than 10% of patients with an unknown Initial ED/hospital GCS Motor
More than 10% of patients with an unknown Pre-hospital Cardiac Arrest (Level III Centers ONLY)
More than 10% of patients with an unknown Pre-Existing Conditions
More than 1% of patients with an unknown Hospital Events



Roadblock to receiving a TQIP Benchmark Report



Image Source: Bing creative commons license

Nobody Move



Image Source: Bing creative commons license

Submission Frequency Height

Initial ED/Hospital Height	First recorded height within 24 hours or less of ED/hospital arrival.	Documented	176	87.06%
		Not Known/Not Recorded	28	12.94%
Initial ED/Hospital Weight	First recorded weight within 24 hours or less of ED/hospital arrival.	Documented	104	90.52%

Time to Data Mine



Image Source: Bing creative commons license

We hit GOLD for HEIGHT.



Image Source: Bing creative commons license

After clean up and re- submission

Initial ED/Hospital Height	First recorded height within 24 hours or less of ED/hospital arrival.	Documented	185	92.04 %
		Not Known/Not Recorded	16	7.96 %
Initial ED/Hospital Weight	First recorded weight within 24 hours or less of ED/hospital arrival.	Documented	195	97.01 %

Not out of the woods yet



Image Source: Bing creative commons license

.05% from disaster

Initial ED/Hospital GCS - Eye	First recorded Glasgow Coma Score (Eye) in the ED/hospital within 30 minutes or less of ED/hospital arrival.			
		1-No eye movement when assessed	4	1.99 %
		2-Opens eyes in response to painful ...	0	0.00 %
		3-Opens eyes in response to verbal ...	1	1.99 %
		4-Opens eyes spontaneously	173	88.07 %
		Not Known/Not Recorded	20	9.95 %



Hanging by a thread?

Image Source: Bing creative commons license

Data Mine and an Intervention

Data Mine:

- Double check the not known/ not recorded

Intervention:

- Gather stakeholders
- SBAR

Situation=

Initial ED/Hospital GCS is within .05% of causing failure to be benchmarked ACS Standard 7.4

Background=

Looking at Jan 1, 2023, through Nov 30, 2023, we have a not documented rate of 9% for GCS

Of the 9% almost 4% are those coming by ambulance not activated (some are non trauma service admissions, some are trauma consults, none are activations)

3 % of the 9% are patients coming by POV (some are non trauma service admissions, some are trauma consults, none are activations)

The others are repatriated patients.

The low hanging fruit is the 4% arriving by ambulance

Not all ambulance patients are seen right away. Ambulance patients with stable medical conditions are directed to the waiting room, where they check in and wait.

Assessment=

GCS is not part of the triage workflow and will require an add The trauma patients that are walk in's or by EMS that do not meet activation criteria wait. They wait longer than 30 minutes the GCS is missed. I have been told they will have to add a field to accommodate but it would affect every KP.

Recommendation=

Add a field to accommodate GCS at triage

INITIAL ED/HOSPITAL GCS-TOTAL

DESCRIPTION

ELEMENT VALUES

- Relevant value for data element

ADDITIONAL INFORMATION

- normal mental status, report this as GCS score of 15 if there is no other contradicting documentation.
- The null value "Not Known/Not Recorded" is reported if Initial ED/hospital GCS-40 is reported.

30 minutes of ED/hospital arrival.

- Please note that the first record ED/Hospital vitals do not need to be from the same assessment.

DATA SOURCE HIERARCHY GUIDE

1. Triage/Trauma/Hospital Flow Sheet
2. Nursing Notes/Flow Sheet
3. Physician Notes/Flow Sheet

ASSOCIATED EDIT CHECKS

Rule ID	Level	Message
5701	1	GCS Total is outside the valid range of 3-15
5703	3	<i>Initial ED/Hospital GCS – Total</i> does not equal the sum of <i>Initial ED/Hospital</i> <i>Motor</i> , unless any of these values are "Not Known/Not Recorded"
5705	2	Element cannot be blank
5706	2	Element cannot be "Not Applicable"
5707	3	Element cannot be "Not Known/Not Recorded" if <i>Initial ED/Hospital</i> <i>GCS-40 Eyes</i> , <i>Initial ED/Hospital GCS-40 Verbal</i> , or <i>Initial ED/Hospital GCS-40</i> <i>Motor</i> are reported
5740	1	Single Entry Max exceeded

Row add for intake navigator formally requested

ED Navigator

Intake Nav

ED Narrator

Stroke Alert Narrator

Sedation

Code/RRRT

ED Misc Nav

Web Links

Intake

BestPractice

Arrival Info

Chief Complaint

BE FAST

Stroke Alert Log

Intake

ESI Priority

Allergies

Review PTA Meds

L & D Intake

Disaster Patient

ORDERING

Orders

Order Sets

CHARTING

Disposition

Follow-Up

PT VISIT MESSAGING

Visit Contacts

Visit Messaging

Hx Visit Message

Time taken: 2/13/2024 1120

+ Add Group + Add Row + Add LDA Responsible

☒ Show Row Info ☒ Show Last Filled Value ☐ Show Details ☒ Show All Choices

Intake Start

Intake Start

Yes 44 taken 4/13/2023 0215 by Rnedggro, Onenurse

Yes

Presenting History

History of Present Illness

Associated Symptoms

General Appearance-DistressLevel

NONE MILD MODERATE SEVERE

Consciousness Level**

☐ Awake ☐ Alert ☐ Follows Commands ☐ Lethargic ☐ Obtunded ☐ Stuporous ☐ Comatose ☐ Sleeping but arousable

☐ Sedated, See Sedati...

Alert: Vigilantly attentive and keen
Lethargic: Dull, sluggish and appears half asleep
Obtunded: Can open eyes, responds slowly to questions, confused and decreased interest in their environment
Stuporous: Patient is near unconsciousness with apparent mental inactivity and reduced ability to respond to stimulation
Comatose: Unconscious and unresponsive

Interventions on Arrival

☐ ICE ☐ PRESSURE DRESSING ☐ SPLINTED ☐ BANDAGED ☐ BACKBOARD ☐ C-COLLAR ☐ WET/COLD COMPRE...

☐ TOURNIQUET APPLIED ☐ MEDICATIONS GIVE... ☐ MASK

Pre Hospital Care

☐ BLS Transport ☐ ACLS Transport ☐ Sepsis Alert ☐ Stroke Alert ☐ Trauma Alert ☐ C-Collar ☐ Backboard ☐ Spinal Precautio... ☐ Intubation

☐ CPAP ☐ Needle Decomp... ☐ CPR ☐ Defibrillation ☐ Cardioversion ☐ Pacing ☐ 12 Lead EKG ☐ IV/IO ☐ Splinted

☐ Tourniquet Appli... ☐ Traction ☐ Pressure Dressing ☐ Bandages ☐ Medication ☐ Rest ☐ Wet/Cold Comp... ☐ Ice ☐ Heat

☐ Restraints ☐ Decontamination ☐ PTA Blood Gluc... ☐ PTA IV Fluid (++) ☐ PTA Vital Signs...

Last Tetanus Shot?

0 - 5 YRS 5 + YRS UNKNOWN

Industrial Related

YES NO

Comment

Information provided by

☐ Patient ☐ Family/Significant Other ☐ Mother ☐ Father ☐ Guardian ☐ Foster Parent ☐ Friend

☐ Healthcare Provider (S... ☐ Medical Record ☐ Maternal Medical Record ☐ Paramedic / Emergenc... ☐ Unable to Obtain

Do not wait until the last minute to upload



Image Source: Bing creative commons license

Fall 2023 TQIP Benchmark Report



Image Source: Bing creative commons license

Red Diamonds not a Trauma Programs BEST Friend



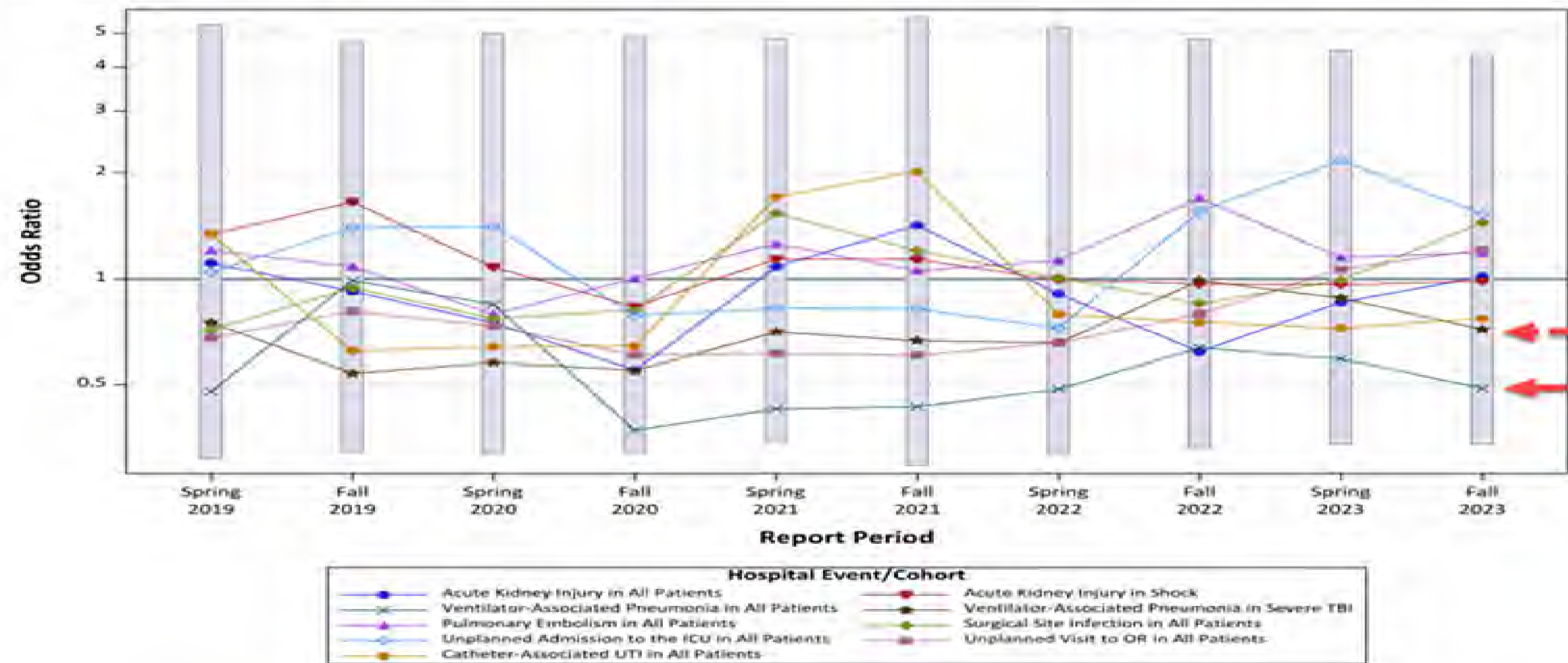
Image Source: Bing creative commons license

Top 3 Successes

1) Risk – Adjusted Specific Hospital Events Ventilator Associated Pneumonia in All Patients
KP Vac is 2nd Decile for all patients (285 patients with zero observed VAP events) and 3rd Decile for Severe TBI (10 patients with zero observed VAP events). Pg. 7 in TQIP benchmark report

Fall 2023 TQIP Benchmark Report ID: 307

Figure 5a: Risk-Adjusted Specific Hospital Events by Reporting Period and Hospital Event/Cohort

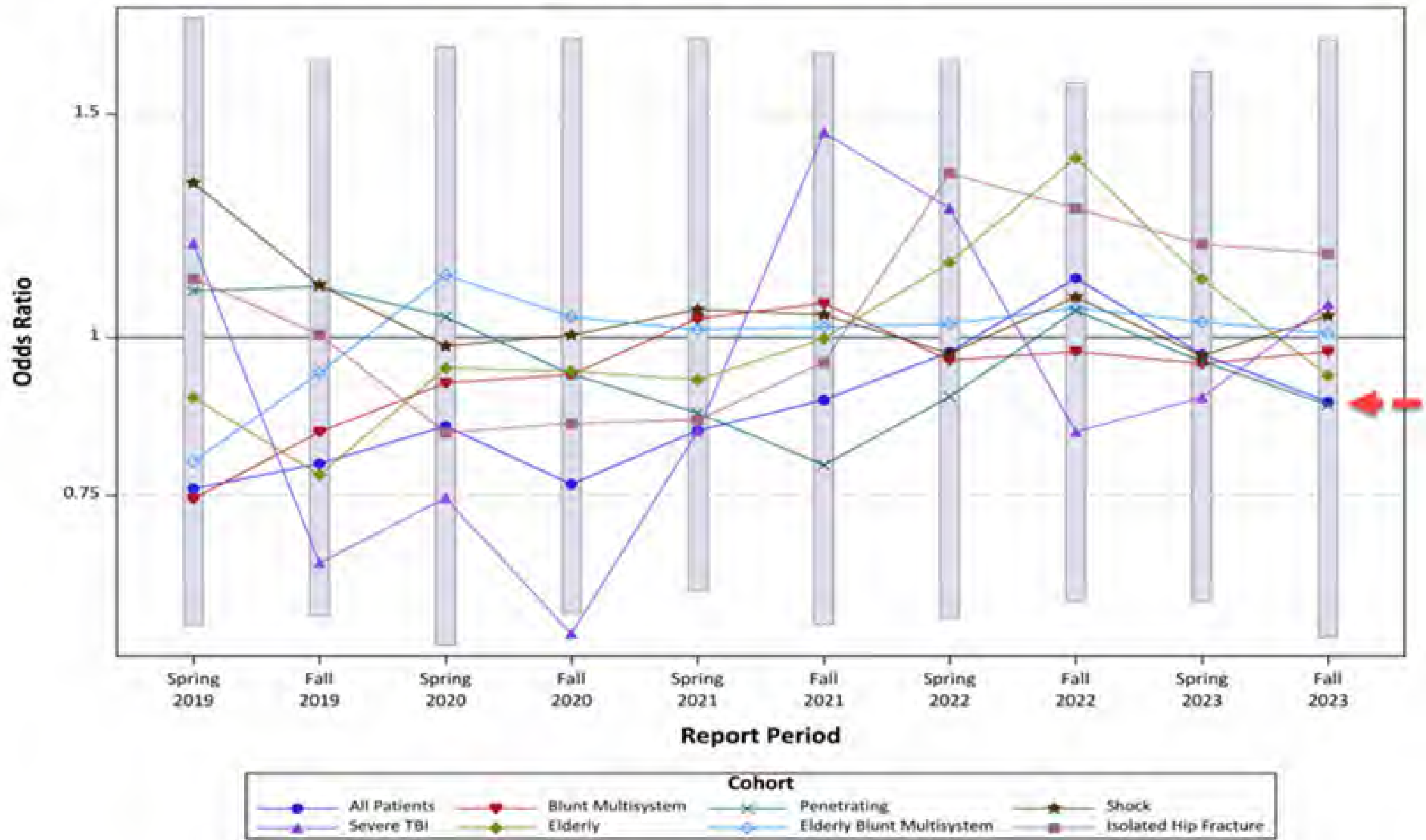


Top 3 Successes

2) Risk -Adjusted Mortality by Cohort – Penetrating
KP Vac is 3rd Decile (14 patients with zero observed mortality events). Pg.3 TQIP benchmark report

Fall 2023 TQIP Benchmark Report ID: 307

Figure 4a: Risk-Adjusted Major Hospital Events Including Death by Reporting Period and Cohort



Top 3 Successes

3) Resource Utilization by cohort – All patients

KP Vac Length of Stay median of 5 days compared to all Hospitals median of 6 days, KP Vac ICU Utilization median of 3 days compared to all Hospitals median of 4 Days, KP VAC Mechanical Ventilation median of 3.5 days compared to all Hospitals median of 3 days (299 patients in all patient’s cohort). Pg. 24 TQIP benchmark report

Fall 2023 TQIP Benchmark Report ID: 307

VII. Patient Characteristics

Table 10: Resource Utilization by Cohort

		Patients	Length of Stay (days)	ICU Utilization		Mechanical Ventilation		Unknown LOS (%)		
Cohort	Group	N	Median (IQR)	Patients with ICU Care (%)	Median ICU Days (IQR)	Patients with Mechanical Ventilation (%)	Median Days on Ventilator (IQR)	Hospital	ICU	Ventilator
All Patients	All Hospitals	395,750	6 (3-10)	45.5	4 (2-7)	17.5	3 (2-8)	0.1	0.1	0.1
	Your Hospital	299	5 (3-9)	49.5	3 (2-5.5)	12.0	3.5 (2-10)	0.0	0.0	0.0

Top 3 Opportunities

1) Unplanned Admission to the ICU in ALL Patients

KP Vac is an average outlier in the 10th decile (slight improvement over “high” outlier in Spring 2023). Monitoring and taking actions to prevent being an outlier in the future. There were 15 observed events at KP Vac. 5.3 % observed compared to an expected of 2.9%. Pg.15 TQIP benchmark report. See the attached A3.

Table 5: Risk-Adjusted Specific Hospital Events by Hospital Event/Cohort

		Patients		Specific Hospital Event			Odds Ratio and 95% Confidence Interval				
Hospital Event	Cohort	N	Observed Events	Observed (%)	Expected (%)	TQM Average (%)	Odds Ratio	Lower	Upper	Outlier	Decile
Acute Kidney Injury	All Patients	243	2	0.7	0.7	0.8	1.02	0.42	2.44	Average	6
Acute Kidney Injury	Shock	7	0	0.0	0.9	1.7	0.96	0.27	2.60	Average	6
Ventilator-Associated Pneumonia	All Patients	235	0	0.0	1.6	1.8	0.49	0.13	1.86	Average	1
Ventilator-Associated Pneumonia	Severe TBI	11	0	0.0	5.6	6.6	0.72	0.15	3.34	Average	3
Pulmonary Embolism	All Patients	299	3	1.1	0.6	0.6	1.49	0.57	2.50	Average	8
Surgical Site Infection	All Patients	235	3	1.1	0.5	0.5	1.45	0.57	3.68	Average	9
Unplanned Admission to the ICU	All Patients	235	15	5.3	2.9	4.1	1.53	0.96	2.44	Average	10
Unplanned Visit to OR	All Patients	235	2	1.6	1.9	2.0	1.21	0.61	2.44	Average	6
Catheter-Associated UTI	All Patients	235	0	0.0	1.7	0.1	0.77	0.19	3.20	Average	3

A3 Problem Solving Tool

Project Name: Trauma unplanned ICU stays (including bounce backs to ICU)

Last Updated Date: 8/14/2023

Prepared By: Jessica Pemberton

Department(s) / Team Members: Trauma: Dr. Travis Gerlach, Dr. George Liao, Amy Brammer, Jessica Pemberton.

ICU: Dr. Kara

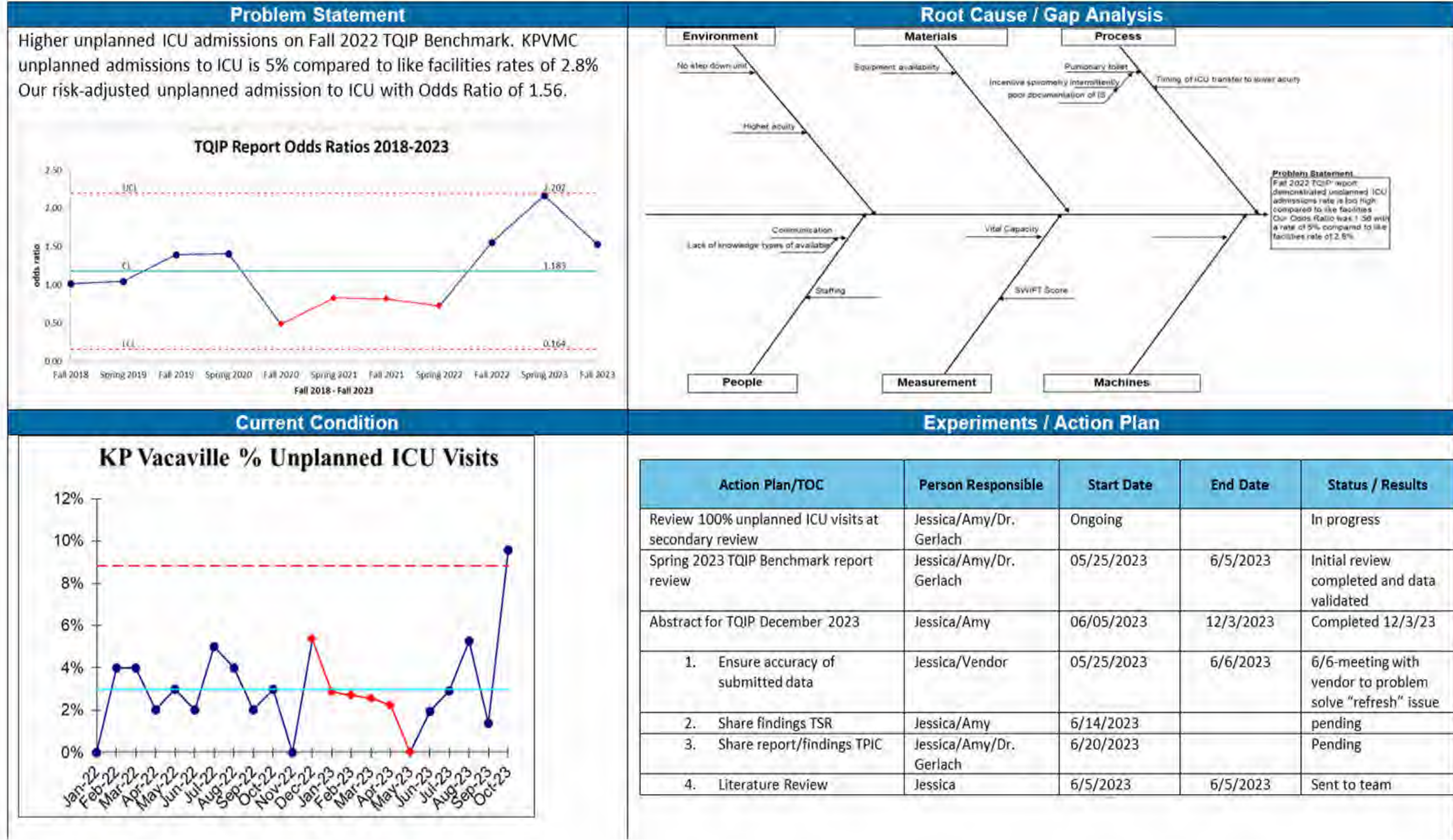
Rakoczy, Victoria Grant CNS, Dawn Roberts Patient Care Services Director. Med/Surg Tele: Dr. Michelle Lim, Annette T, Geriatric CNS. Respiratory Therapy: Carolyn Coy, RT



Not at target: Share Improvement Plan

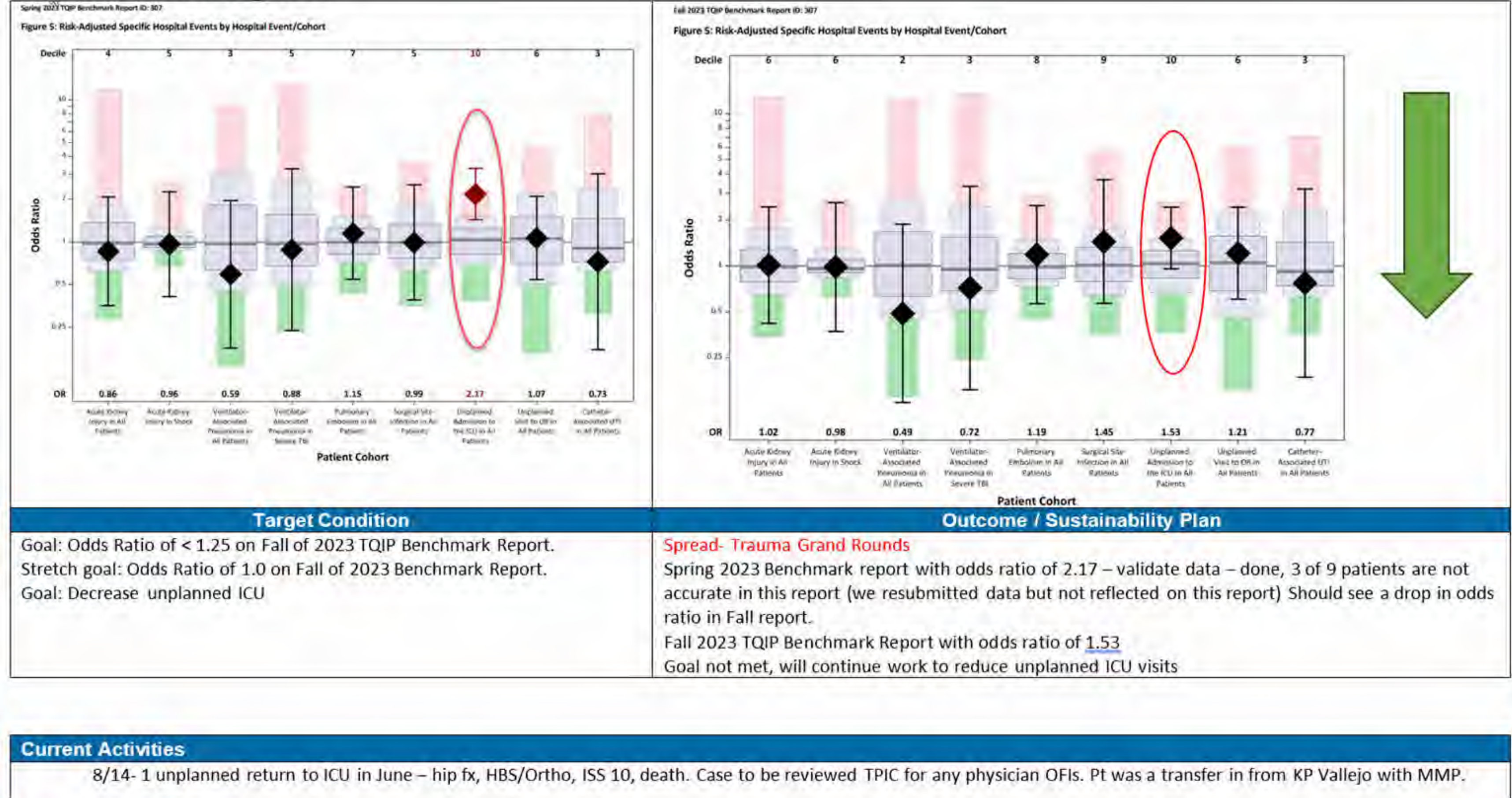
At or Just Below Target: Share Improvement Plan

On Track: Share Sustainability Plan



A-3 Page 2

A3 Problem Solving Tool



A3 page 3

A3 Problem Solving Tool

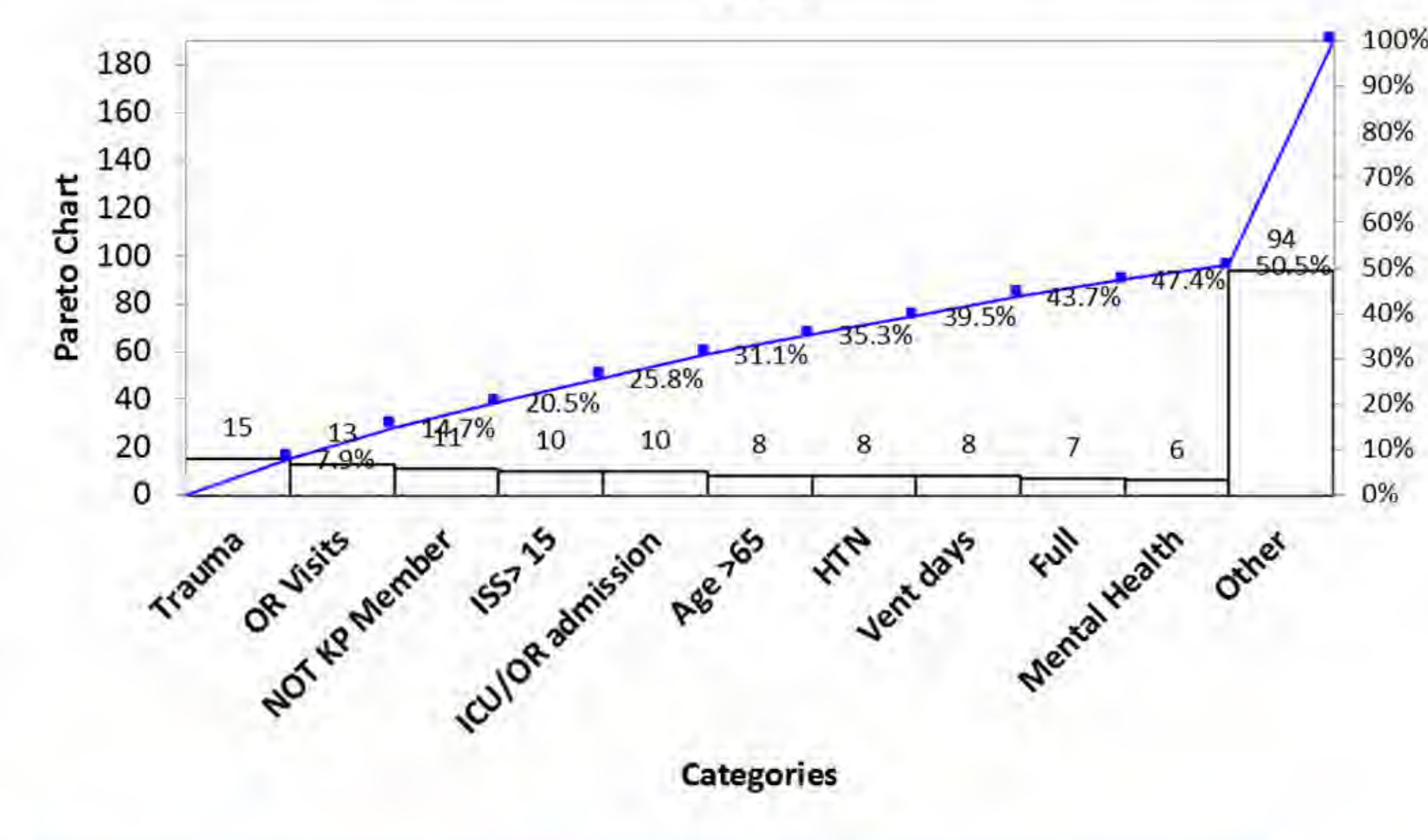
Unplanned ICU or Unplanned return to ICU - 14															
ED Dispo															
ICU	Floor	OR	Obs	NA(repat)	ED intubation	EDLOS AVG									
9	1	2	1	1	1	1.6 hrs									
HLOS		ICU LOS (total)		Vent Days (total) -8 pts			Trachs- 2								
Range	Avg	Range	Avg	Range	Avg	Range	Avg								
10-45 d	25 d	3-32 d	13 d	4-19 d	10.5 d	3-13 d	8 d								
MTP	COVID+	Spinal Stabilization	At least one AIS in Head	Crani	Time AVG	Time Range	Midline shift	ICP monitor							
2	4	1	9	2	55 hr	2.9-107.8 hr	2	12 hrs							
Splenectomy	Time to splenectomy	Operative Hip Fx	Time to fix	Open tib fib repair Avg	Range										
1	24.38 h	1	16.67 h	22.6 h	1-61.3 h										
GCS- ED		Time to VTE Prophylaxis		VTE Propy -93%											
Range	Avg	Range	Avg	Lovenox	UH	None									
3-15	12	13-289 h	92 h	12	1	1									
		Days to withdrawal of life support - 4													
ISS															
Range	Avg	Range	Avg												
10-59	25	10-39 d	22 d												

	Overall # Pts	Overall Avg HLOS	Overall # with ICU days	Overall Avg ICU LOS	Overall Avg ISS	Repat #	Repat Avg HLOS	Repat # with ICU days	Repat Avg ICU LOS	Repat Avg ISS	#≥ 65 y	≥ 65 y Avg HLOS	≥ 65 y # with ICU days	≥ 65 y Avg ICU LOS	≥ 65 y Avg ISS
Jan-22	6	23.3	3	9.6	20	1	19	1	9	38	1	17	0	0	9
Feb-22	7	26.6	5	13.4	26.3	1	22	0	0	22	2	30	1	2	9.5
Mar-22	5	55.8	2	42	22.2	3	80	2	42	30	1	17	0	0	10
Apr-22	3	31.3	1	4	21	2	37	0	0	22	0	0	0	0	0
May-22	10	28.5	7	14	16	1	44	40	40	33	2	25.5	1	2	9.5
Jun-22	6	35	5	20	18.3	4	39.2	3	23	17	3	35.3	2	33.5	10
Jul-22	7	26.1	5	6	20.3	2	26	1	7	28	1	19	1	3	5
Aug-22	7	29.7	6	12	25.7	1	33	1	5	22	4	33.3	3	12.3	23
Sep-22	6	23.3	5	11	16.2	2	15.5	2	6	23	4	20.75	3	11	14
Oct-22	7	22.4	6	7.5	25.6	2	16.5	1	11		1	27	1	15	25

A-3 Page 4

A3 Problem Solving Tool

Pareto Chart - Common Factors of Unplanned ICU
2022



Past Actions	Person Responsible	Start Date	End Date	Status / Results
RT Trauma Grand Rounds	Carolyn/Evan	February 2023	February 2023	Reschedule/pending
RT meet and greet with surgeons	Carolyn/Amy			Completed/Successful
SWIFT tool	Jessica	NA	NA	Not effective for all ICU admission types

ICU Bounce-Backs: The RED Diamond; Is It The Software, Or Is It ME?

Jessica Pemberton MSN RN CEN TCRN CAISS CSTR, Annelyn Ison CAISS, Amenah Carter BS

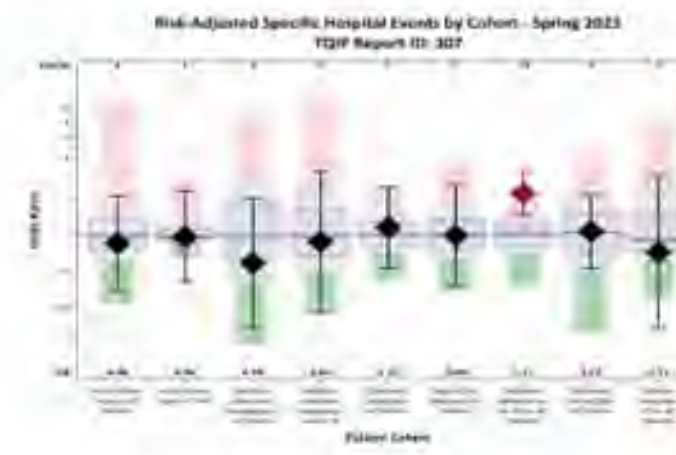
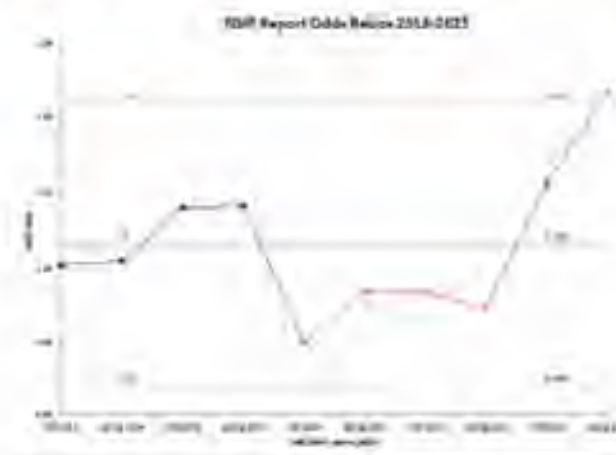
Kaiser Permanente Vacaville Medical Center

What Happened

Kaiser Permanente Vacaville Medical Center had higher than anticipated volume of unplanned ICU visits Fall 2022 TQIP Report. We pulled a group together and worked on accuracy with our next submission. In Spring of 2023 we were expecting good things on our benchmark report.

Imagine our surprise at seeing a RED DIAMOND! So here we are with a red diamond wishing it was green or at least black. We had been running the bases trying to dodge that red diamond... it tagged us despite our best efforts.

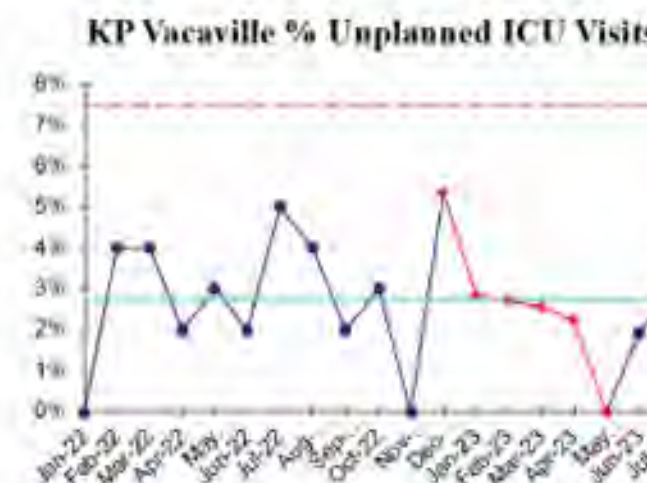
Graph Opportunities/Reports



Initial Actions

- Step 1** - Pull the patient population from the TQIP Data Center from the TQIP Fall 2023 Report.
- Step 2** - Review each patient for similarities or commonalities that seemed to predispose them to "bouncing back" or having an unplanned ICU visit. Work Group developed to assist (A3)
- Step 3** - Recognition of inaccurate data (phew)
- Step 4** - Inclusion of registry vendor to assist in identification if this was software problem.
- Step 5** - Learned that each time you change anything in the EVENTS or Preexisting condition fields in the trauma registry the information had to be re-verified.
- Step 6** - Went through every record in current quarter and ensured it was refreshed.
- Step 7** - TQIP report time—And uh oh a RED DIAMOND! Diamonds are supposed to be a girl's best friend but red? Not so much...

Graph current state pending Fall 2023 Benchmark Report



Opportunity

Many trauma centers struggle with minimizing the frequency of unplanned ICU visits. Either a floor patient decompensates and is transferred to the ICU or a patient previously in the ICU bounces back due to decompensation. These unplanned ICU visits are associated with higher cost of care and increased morbidity and mortality. Our center had noticed the insidious creep of the ICU bounce backs into the danger zone of the TQIP Benchmark report.

Actions- 2nd group

- Gathered key stakeholders, trauma surgeons, critical care physicians, respiratory therapists, and nursing.
- Worked together to identify commonalities - respiratory compromise
- Development of new smart phrases for providers for respiratory therapy orders
- Familiarized providers with the different modalities available from respiratory therapy at Trauma Grand Rounds and one on one with providers
- Reviewed the registry it was identified that what we saw was NOT the value submitted to NTDB
- Contacted our registry vendor for assistance to determine if there was a mapping error and to help problem solve
- The registry data was corrected and resubmitted for all of 2022

Learnings

The software vendor no longer supported system refresh or refreshing a subset of records. The team went in each and every record and made sure the record was re-validated.

Our current submission to TQIP was sent in June after a thorough review of the Submission Frequency report which focused on our Events to ensure our numbers match what we pull from the registry. We anticipate a much-improved appearance on our TQIP report in Fall of 2023 which is the first report that will reflect the corrects that were made with the data once refreshed.

Real time case review, working with vendor to come up with a simpler fix than manually reviewing each record prior to submission to refresh individually, ongoing work group and ultimately a TQIP report that reflects and matches our data. You cannot fix a problem when a big part of the problem is not identified. We identified the problem and (fingers crossed) fixed it!

So how do you avoid being face down in the dirt just before home plate? Validate your submission frequency report early, know your cut off dates, and keep yourself engaged and in the game of Trauma.

References

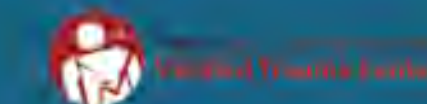
- Laylin AD, Sims CA. Risk Factors for Unplanned ICU Readmission Among Trauma Patients: Age Matters. *Crit Care Explor*. 2022 Oct 20;4(10):e0778. doi: 10.1097/XCE.0000000000000778. PMID: 36284560. PMCID: PMC9584921.
- Mulvey HE, Hadam RD, Laylin AD, Diamond CA, Sims CA. Unplanned ICU Admission Is Associated With Worse Clinical Outcomes in Geriatric Trauma Patients. *J Surg Res*. 2023 Jan;245(1):2-11. doi: 10.1016/j.jss.2021.06.059. Epub 2019 Aug 3. PMID: 31394023.
- Kernay SE, Amato S, Callas P, Patschke L, Lee TH, An G, Malhotra AK. Delay in ICU transfer is protective against ICU readmission in trauma patients: a nationally controlled experiment. *Trauma Surg Acute Care Open*. 2021 Feb 17;6(1):e000095. doi: 10.1136/tsaco-2021-000095. PMID: 33605359. PMCID: PMC7893458.
- O'Quinn PC, Whitaker GJ, Surish S, King SA, Smith LM. Effect of timing of Readmission to the ICU on Mortality in Trauma Patients Requiring Critical Care. *Am Surg*. 2022 Feb 26;31348231161695. doi: 10.1177/00021348231161695. Epub ahead of print. PMID: 36854145.

CONTACT

Jessica Pemberton
Kaiser Permanente Vacaville Medical Center Level II Trauma Center
Office: (707) 624-1717 | Fax: (707) 624-1701 | Email: jessica.pemberton@kp.org



KAISER PERMANENTE
VACAVILLE MEDICAL CENTER
Level II Trauma Center



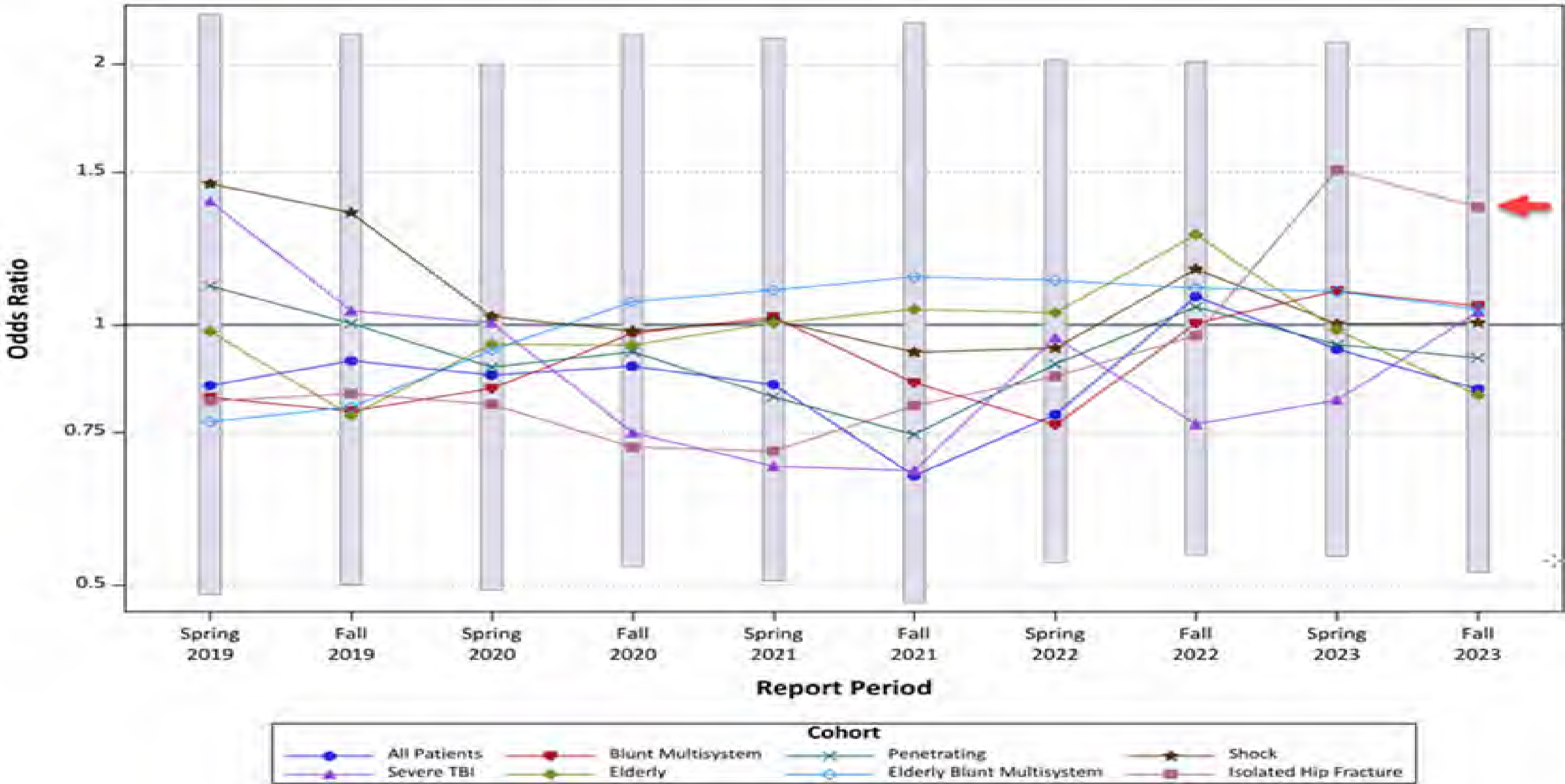
Top 3 Opportunities

2) Risk- Adjusted Major Hospital Events Including Death by Cohort Isolated Hip Fractures

KP Vac is an average outlier but in the 8th decile. There were 75 patients in the cohort with 6 observed events. 8.0% observed compared to and expected of 5.6%. Monitoring and taking actions to prevent becoming an outlier in the future. Pg.11 TQIP benchmark report.

Fall 2023 TQIP Benchmark Report ID: 307

Figure 3a: Risk-Adjusted Major Hospital Events by Reporting Period and Cohort



A3 Problem Solving Tool

Project Name: Geriatric Hospital Event Reduction

Last Updated Date: 6.6.2023

Prepared By: Jessica Pemberton

Department(s) / Team Members: Trauma- Jessica Pemberton, Amy Brammer, Dr. Travis Gerlach, Intensivist- Dr. Rakoczy

HBS- Dr. Lin, Geriatric CNS-Annette Tuatagaloa, ICU CNS Victoria Grant

Sponsor(s): Sanjit Singh, COO



Not at target: Share Improvement Plan

At or Just Below Target: Share Improvement Plan

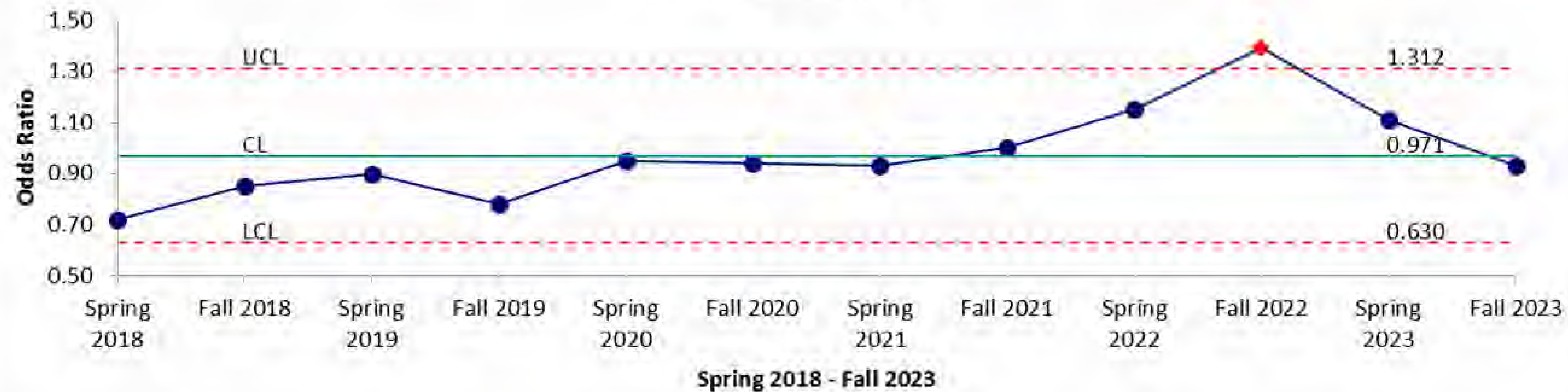
On Track: Share Sustainability Plan

Problem Statement	Root Cause / Gap Analysis																																																
Fall 2022 TQIP Benchmark Report demonstrates KP Vacaville is an average outlier at the 10 th decile for Risk Adjusted Major Hospital Events including Death for Elderly Cohort. The current performance is a departure from historical comparisons.	See Geriatric files																																																
Current Condition	Experiments / Action Plan																																																
Fall 2023 TQIP Benchmark Report ID: 307 Figure 4: Risk-Adjusted Major Hospital Events Including Death by Cohort <table><tr><th>Decile</th><th>OR</th></tr><tr><td>4</td><td>0.89</td></tr><tr><td>5</td><td>0.98</td></tr><tr><td>3</td><td>0.89</td></tr><tr><td>7</td><td>1.04</td></tr><tr><td>6</td><td>1.06</td></tr><tr><td>4</td><td>0.93</td></tr><tr><td>6</td><td>1.01</td></tr><tr><td>8</td><td>1.16</td></tr></table>	Decile	OR	4	0.89	5	0.98	3	0.89	7	1.04	6	1.06	4	0.93	6	1.01	8	1.16	<table><tr><th></th><th>Person Responsible</th><th>Start Date</th><th>End Date</th><th>Status / Results</th></tr><tr><td>Geriatric Core Work Group Development</td><td>Jessica/Dr. Gerlach</td><td>12/2/2022</td><td>12/2/2022</td><td>Ongoing while in project phase</td></tr><tr><td>Fall 2023 TQIP Benchmark Review</td><td>Jessica/Amy, Dr. Gerlach</td><td>11/21/2023</td><td></td><td>In progress, to be shared at TSR/TPIC</td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr></table>		Person Responsible	Start Date	End Date	Status / Results	Geriatric Core Work Group Development	Jessica/Dr. Gerlach	12/2/2022	12/2/2022	Ongoing while in project phase	Fall 2023 TQIP Benchmark Review	Jessica/Amy, Dr. Gerlach	11/21/2023		In progress, to be shared at TSR/TPIC															
Decile	OR																																																
4	0.89																																																
5	0.98																																																
3	0.89																																																
7	1.04																																																
6	1.06																																																
4	0.93																																																
6	1.01																																																
8	1.16																																																
	Person Responsible	Start Date	End Date	Status / Results																																													
Geriatric Core Work Group Development	Jessica/Dr. Gerlach	12/2/2022	12/2/2022	Ongoing while in project phase																																													
Fall 2023 TQIP Benchmark Review	Jessica/Amy, Dr. Gerlach	11/21/2023		In progress, to be shared at TSR/TPIC																																													
Target Condition	Outcome / Sustainability Plan																																																
Demonstrate a decrease in geriatric morbidity and mortality from odds ratio of 1.39 to odds ratio of 1.0 by Fall TQIP report 2023	Spring 2023 Benchmark report with odds ratio of 1.11, an improvement from Fall 2022 report. Ongoing work on Geriatric CPG and Compliance with CPG Fall 2023 Benchmark report with odds ratio of 0.93, GOAL met In the isolated hip fracture cohort the odds ratio decreased from 1.18 to 1.16, We are continually improving these outcomes.																																																

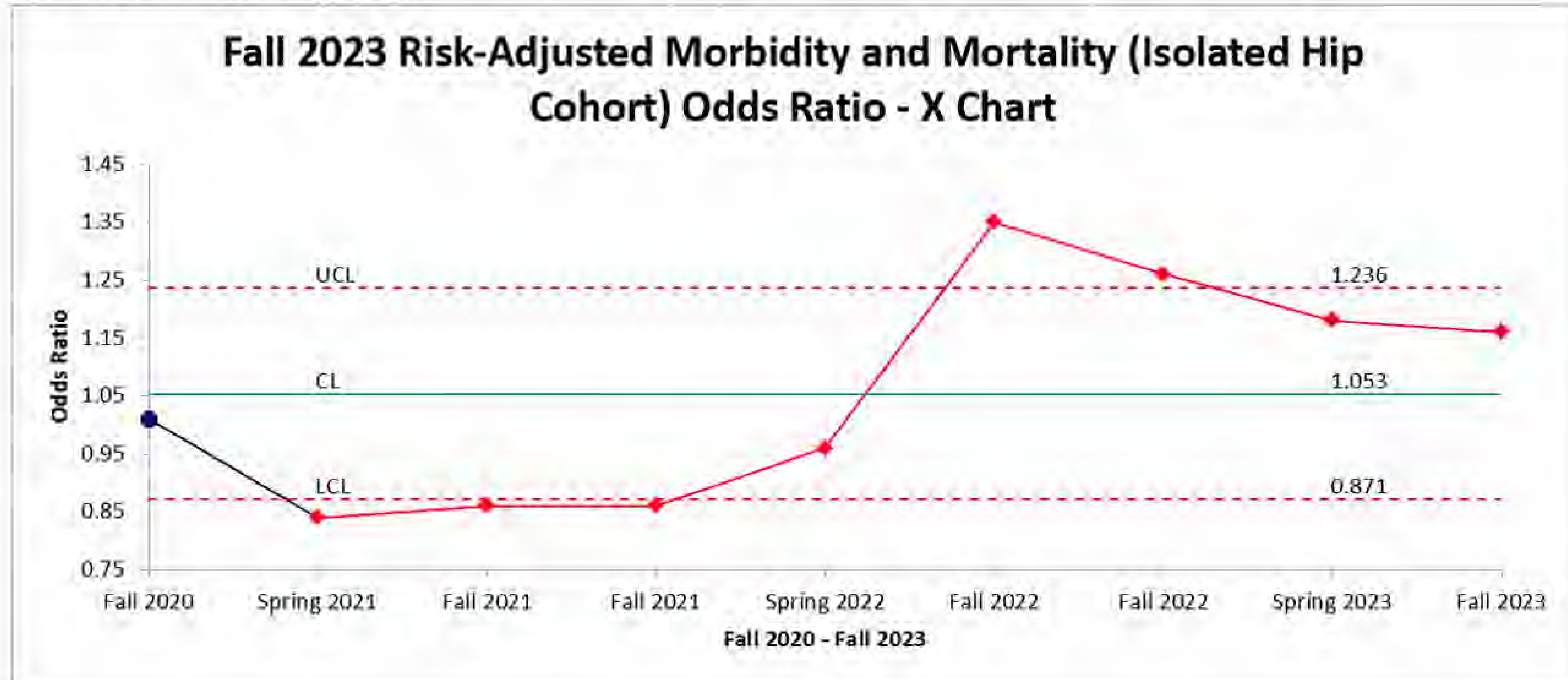
A3 Problem Solving Tool

Fall 2023 demonstrates KP Vacaville at 4th decile, a significant improvement over one year period

Fall TQIP Risk-Adjusted Hospital Events including Mortality- Odds Ratio - X Chart



A3 Problem Solving Tool



Spring 2023 Geriatric Cohort mortality cases - 14 pts

Location				MOI					Comorbidities		
ED	ICU	Floor	Hospice		Fall	GSW	MVPed	MVC	None	1-2	3+
2	5	3	4	Deaths	3	2	2	3	1	3	6
				Hospice	4	0	0	0	0	1	3
Activation Level						Injury Severity Scoring					
	Full	Limited	Consult	NOT	NA	Range	AVG				
Inpt death	3	3	2	0	0	9-50	23	0-9	10-15	16-25	25+
DC hospice	0	0	2	2	0	Facility Death Hospice patients		1	2	3	4
Died in ED	1	0	1	0	0			1	1	1	1
Hospital LOS		ICU LOS		Vent days		Goals of care discussion					
	Range	AVG	Range	AVG	Range	AVG	1 day	2 day	3 day	4+d	>10
Inpt	0-29	9	0-27	9	0-16	8.3	2	1	1	2	2
Hospice	2-11	6	3-5	4	0	0	3	1			
Associated Hospital Events											
VAP	CPR	AKI	unplanned intubation	unplanned ICU	CVA	Pressure Injury	prolonged ED LOS				
0	3	1	3	3	1	1	4				
GCS											
EMS		Arrival		Highest in TBI (6 pts)		Highest motor (6 pts)		Pupillary response (8 pts)		Midline shift (8 pts)	
Range	AVG	Range	AVG	Range	AVG	Range	AVG	Neither	Both	Yes	No
3-14	10.7	3-15	10.2	4-15	11.5	1-6	4.5	3	5	1	7
PRBC in 1st 4 hrs - 1 pt							SBP lowest ED		EtOH use -1 pt		
PRBC		FFP		PLt 6 packs (2pts)		Cryo	2 pts				
Range	AVG	Range	AVG	Range	AVG	none	Range	AVG			
0-3	3	0-2	2	0-3			53-110	81.5			
Withdrawal of care		Days to withdrawal		0-2 days		3-5 days		6-9 days		>9 days	
Yes	No	Range	AVG								
7	7	2-28	10.14	1		1		3		2	

Previous activities					
	Person Responsible	Start Date	End Date	Status / Results	Notes
Case review and drill down	Jessica/Amy/Dr. Gerlach	11/12/2022	11/30/2022	Completed/no issues identified	
Gap Analysis 2022 ACS COT Verification Criteria for Geriatrics	Jessica/Amy/Dr. Gerlach				Identified Dr. Lim as liaison for geriatric trauma.
Geriatric Trauma Workgroup developed	Jessica	7/5/2022	07/5/2022	Completed	Team members identified
Geriatric Work Group Meeting	Jessica	8/9/2022	8/9/2022	Completed	CPG, Gap Analysis Reviewed
Geriatric "age" definition	Group	12/2/2022	12/2/2022	Completed	Determined age will be 75+
Discuss palliative involvement with Dr. Durkin	Dr. Gerlach	12/2/2022	5/1/2023	tabled	
Meeting with Senior Surgical Care staff to evaluate medication reconciliation process.	Dr. Gerlach	12/5/2022	12/5/2023	Pharmacy will assist based on	
Who should HBS be involved with that are < 75?	Dr. Rakoczy, Dr. Lim	12/2/2022	5/1/2023	done	
Meeting to be set up with Jen Ellis, Tom Pham to review dashboard opportunities	AMY	12/6/2022			
Palliative care Grand Rounds	Dr. Gerlach	5/18/2023	5/18/2023	Attended, recommend other providers also review recording.	
Geriatric Core Work Group Development	Jessica/Dr. Gerlach	12/2/2022	12/2/2022	Ongoing while in project phase	
Update Geriatric CPG from 2020	Dr. Gerlach	11/6/2022	11/2023	6/5-Final stages of review from key stakeholders	
Spring TQIP Benchmark Review	Jessica/Amy, Dr. Gerlach	5/16/2023	6/2023	In progress, to be shared at TSR/TPIC	
Meeting with Pharmacy re. Geriatric Med rec process		3/9/2023	3/2023		
Geriatric meeting with Pharmacy and Geriatric CNS	Amy	6/1/2023	6/2023		

Top 3 Opportunities

3) Time to Tracheostomy (days) -Tracheostomy Management for Severe TBI Patients

KP Vac Median days is 14 days compared to 10-day median in all hospitals. Monitoring and taking actions to prevent being outlier in the future. There were 20 severe TBI Patients. Three TBI Patients with Tracheostomy at KP Vac during this reporting period. Pg. 39 TQIP benchmark report.

Table 30: Tracheostomy Management for Severe TBI Patients

	Severe TBI	Tracheostomy	Time to Tracheostomy (days)	Tracheostomy after more than 7 days	Unknown Time to Tracheostomy
Group	N	N (%)	Median (IQR)	N (%)	N (%)
All Hospitals	27,219	4,581 (16.8)	10 (7-14)	3,188 (69.6)	0 (0.0)
Your Hospital	20	3 (15.0)	14 (3-22)	2 (66.7)	0 (0.0)

Questions?

Contact info:

Amy Brammer MSN RN TCRN TNS CEN CAISS CSTR NHDP-BC

Trauma Program Director

Kaiser Permanente Vacaville Medical Center

Level II Trauma Center

Email: amy.l.brammer@kp.org

Office: (707) 624-1565 | Cell: (707) 299-7419 | Fax: (707) 624-1701



Image Source: Amy Brammer